PRODUCT BROCHURE · SKILLS ENLIVEN

Cockpits for the work. *An agent on the screen.*

Ecommerce is one cockpit. The warehouse, the books, payroll, the fleet, and the workshop are cockpits too. The agent can run a mini LLM, open source, or a paid model — the customer chooses. Most clients already have a system. We prove each use case first, free of charge, and then we proceed.

01 · The cockpit

Each job opens on one screen, with today's numbers already on it. The next document is there, not in a separate report.

02 · The agent

Agent Studio configures it. The runtime reasons, plans, and executes. A person approves before anything is posted.

03 · The name

Thirty-eight apps are linked on the website, published under the client's own name on Google Play and the App Store.

Cockpits on one tenant

Ecommerce	CRM
Sales	Fleet
Sourcing	Workshop
Procurement	Field service
Inventory	Documents
Warehouse	Marketing
Distribution	Quality
Production	Learning
Accounts	Salon
Fixed assets	Clinic
HR	Real estate
Payroll	Agent Studio

2017	40+	38	2
Building since, in Kerala	Client brands on the suite	Apps linked on the website	Offices, Trivandrum and Calicut

02 — WHO WE ARE

One record. A cockpit for the job. An agent on that screen.

Skien Software Lab has worked from Kerala since 2017. The offices are in Trivandrum and Calicut. Skien.Suite is one tenant: the item on the shelf, the employee on the payslip, and the vehicle on a trip are the same records the office already posts.

Mission

Give each job a cockpit on one record, and put that business's name on the app.

Vision

A person can see the operation, ask what would change, and have an agent help, on the documents the business already keeps.

AGENTS' DIGITAL TWIN

> The twin is the live picture of that record. An agent is a coworker on the person's own cockpit. Agent Studio configures it. The runtime reasons, plans, and executes. The model is a mini LLM through Ollama, or a paid model from OpenAI, Azure OpenAI, Anthropic, or Google. Nothing is posted until a person decides.

The twin

Orders, stock, trips, the ledger, and the workshop bays, drawn from documents already posted. Search a node and see what a delay touches.

The agent

It can summarise the open screen, suggest the next step, or draft a follow-up. Tools, a workflow, and a schedule come from Agent Studio.

The what-if

A missing technician, a late spare, or a pay rise against the budget. The live documents stay as they are.

WHERE ONE ORDER GOES

01 — Shopper
Search, including by voice. Reorder, a voucher, a delivery note.

02 — Branch
The order arrives as a slot. The floor works the pick list.

03 — Driver
The trip opens on the delivery app. A return comes back to stock.

04 — Office
Catalog, price, sales, accounts, and CRM on that same order.

05 — People
The person on the payslip is the person who clocked in.

06 — Ask
A coworker, a what-if, or a question by voice. No second database.

03 — SKIEN.SUITE

Ecommerce is one cockpit. The operation has many.

A shopper order, a pick list, a payslip, and a ledger posting are views of one tenant. English and Arabic. SQL Server or PostgreSQL. Work the business does not do yet stays available when that work shows up. Each business gets its own name, logo, and store listing.

Commerce

Ecommerce, sales, sourcing, and procurement share one item and one customer with catalogs, price lists, purchase, and vouchers. Supermarket POS and restaurant POS post into the same sales book.

Move goods

Inventory, warehouse inbound and outbound, distribution trips, and production orders write back to the same stock. A bill of materials consumes items purchase can already buy.

People and finance

Employees, leave, payroll, fixed assets, and the general ledger stay in the company the order already posted to. A CRM lead becomes the account sales already knows.

Field and fleet

A service call, a vehicle trip, and a workshop job card can name the same asset. Fuel, tyres, fines, and the driver stay on that vehicle.

ALSO ON THE SAME SIGN-IN

Marketing · Quality · Learning · Salon · Clinic · Real estate · Rental · Community · Documents · Trust and compliance · Analytics · Agent Studio

HOW AN AGENT IS PUT TOGETHER

Configure

Agent Studio: tools, a workflow, a trigger, a schedule, and a test pass.

Run

The runtime reasons, plans, and executes against the tenant's own records.

Choose the model

A mini LLM through Ollama, or OpenAI, Azure OpenAI, Anthropic, or Google.

A person decides

The reply is text until someone approves. Live documents are not posted by the agent.

WHAT A ROLLOUT USUALLY INCLUDES

The client's app

Shopper, staff, fleet, or field service, on Android and iOS, under the client's store account.

The operations app

Pick lists, driver trips, attendance, or workshop jobs — the work that business actually does.

The portal

The cockpits the office works in. Catalog, stock, payroll, CRM, and the books.

04 — SELL, BUY, STORE, DELIVER

The shopper’s basket is already a sales order.

Search, including by voice, rebuilds a past basket, applies a voucher, and leaves a delivery note. The branch then picks that order. Purchase, the warehouse, and the driver write the same item.

Sales	Quotations, orders, invoices, returns, vouchers, and online payments. Supermarket POS and restaurant POS sell the catalog the web shop already shows. Benchmark Foods, Food World, and Al Madina run this path on Google Play and the App Store.
Inventory	Products, price lists, sourcing, and procurement from requisition to RFQ or tender, purchase order, goods receipt, and invoice. Transfers, reservations, and stock verification write the quantity the warehouse is counting. A sourcing cockpit shows the stage.
Production	A sales order becomes a production order and jobs against a bill of materials. Planning confirms what must be bought. Material is issued. Finished goods come back as a receipt.
Warehouse	The operations cockpit is the floor: inbound receive and putaway, outbound pick and ship, locations, and jobs. Slot orders become pick lists. What is received is the stock sales can promise.
Distribution	Zones, areas, cities, and even a single SKU can carry a delivery rule. A picked order becomes a mission. The driver opens the trip. The office sees that location. A return comes back to the same branch stock.
Accounts	The invoice already posted is a journal. Chart of accounts, cash and bank, reconciliation, payables, receivables, fixed assets and depreciation, budgets, tax, and eInvoicing sit on those documents. An accounting twin opens on the transaction in front of you.

> Finance does not retype the sales invoice. The ledger reads it. The item master is the same record the shop, the warehouse, and the purchase desk post against.

05 — THE SAME COMPANY

The person who clocked in is the person on the payslip.

HR, payroll, CRM, field service, fleet, and the workshop are cockpits on the same tenant. Al Amal Ice Cream runs staff and fleet beside customer ordering. MARAS and Al Rayah run the fleet path. Parison runs damage claims through an approval chain.

HR	Employee cockpit, attendance, leave, teams, and performance from KPI through calibration. The staff app shows the same day: clock-in, leave, payslips, surveys, and training, in English and Arabic where the tenant needs both.
Payroll	Salary structures, slips, loans, timesheets, leave settlement, and end-of-service. Wage protection (WPS) output is produced from the run for tenants that pay that way. The staff app shows the same slip.
CRM	A lead becomes an account and contacts. Opportunities, tasks, and the calendar record the follow-up. Field visits show on a map. Tickets and surveys use the customer list sales already has.
Field service	The office logs the call. Dispatch assigns the work order. The technician records the inspection, the parts, and the time. Contracts and warranty sit on that job. Skien Services is the published field app.
Fleet	Trips are planned on a timeline, assigned to a vehicle and a driver, and tracked. License expiry, inspections, geofences, and late-trip alerts stay on that vehicle.
Workshop	Bays, mechanics, and job cards open on the vehicle that came off a trip. Spare parts, tyres, fuel, and warranty stay on that asset. A what-if can test a missing technician or a closed bay without posting the live cards.

> The staff app, the fleet app, and the portal open the same person, the same vehicle, and the same job. English and Arabic, when the tenant needs both.

06 — ASK THE RECORDS

The agent reads the documents the business already keeps.

Coworkers

A named assistant on the cockpit. It summarises, suggests the next step, or drafts a follow-up. The answer is text until a person acts.

Voice

Speak in the portal and the words land in the question. The voice cockpit keeps the model, a test, an audit, and the exceptions.

What-if

Change a lever and read the impact. Workshop, spare parts, or pay. Live documents are not posted.

Agent Studio

The agentic framework: a workflow, the tools it may call, a trigger, a test pass, a schedule, and a run trace.

The model

A mini LLM through Ollama, or a paid model from OpenAI, Azure OpenAI, Anthropic, or Google. The customer chooses.

Data Studio

Explorer, dashboards, insights, and a SQL editor on the company data. Files and OCR stay on the transaction they belong to.

INDUSTRY COCKPITS

Marketing	Promotions on the catalog, messaging, social posts, and personalized search. The app, the POS, and the message read one price.
Quality	Inspections, daily forms, HACCP, non-conformance, CAPA, audits, and lot traceability for food and production.
Learning	Syllabus, question bank, exams, and flashcards. PSC RankMaster and MED RankMaster are the published practice apps.
Community	Mahallu: families, members, welfare, charity, events, and registers for marriages, deaths, and masjids.
Salon and clinic	Bookings, rooms, staff rotas, and passes. A clinic cockpit for the practice that needs it. Real estate and rental sit on the same sign-in.
Trust	A compliance cockpit for the controls, evidence, and frameworks an administrator has to show. Support tickets stay on the customer and the order.

07 — SELECTED WORK

The logo is the storefront. The suite behind it is the same.

Al Madina — Abu Dhabi

14 stores. The Al Madina app is the shop. Grocer is the premium store beside it. Pick lists, a driver, and a replacement stay on that order. The office runs referrals, promotions, and vouchers.

Al Madina — Dubai

The same path. Orders land in one portal and each branch picks against the stock that catalog shows. Checkout can carry a loyalty balance and a voucher. Plus Rewards sits next to the shop.

Food World — Bahrain

16 stores, moved from InstaShop. The branch picks by delivery slot, drivers take the trip, and returns come back into the stock the portal already keeps.

Benchmark Foods — UAE

Voice search, reorder, and checkout suggestions. The customer app is on Google Play and the App Store. Delivery covers pick lists, slots, trips, returns, and order chat.

Al Amal Ice Cream

Customer ordering, staff HR in English and Arabic, and a fleet: trip planning, live tracking, workshop jobs, traffic fines, and driver performance.

Kenza and Parison

Kenza turns an approved steel invoice into points and gifts. Parison raises damage claims with photo proof, through territory, area, and office, with AI Data Studio and coworkers in the same app.

ALSO PUBLISHED

Shop and loyalty

Wadi Al Madeena, Comtone, Shaklan Mate, Elite Loyalty, and other shopper apps on Google Play or the App Store.

Staff and fleet

Skien Staff, Al Amal Staff, Al Amal Fleet, and MARAS Fleet. Al Rayah Fleet is in rollout.

DevPilot

The engineering cockpit our own team uses: work items, pull requests, releases, and a live publish. On Google Play as DevPilot-Skien.

08 — NEXT STEP

Prove the use case first. Then we proceed.

Most people already have a system. We take each use case and show it on Skien.Suite. The suite is configurable, so that proof can be on screen quickly, and the proof is free of charge. When it holds, the work proceeds.

01 · The system you already run

Bring the use case the current system does not solve, or does not solve the way the work actually goes. Shop, payroll, fleet, clinic, or a mix.

02 · A proof, free of charge

We configure the cockpit for that case and show it. No charge for the proof. You see the problem solved before a project starts.

03 · Then we proceed

Logo, store listing, English, Arabic, or both. The portal and the phone open the same record. We publish under the client's account.

TALK TO US

OFFICES

Trivandrum and Calicut

Kerala, India · since 2017

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This brochure is also on the homepage

Skills Enliven

Skien Software Lab builds the cockpits an operation works in, the apps that carry the client's name, and the agent that can read those records. The first step is a free proof of the use case. Tell us which problem should be shown first.